European Commission knowledge tools to support tourism

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OECD Global Forum on Tourism Statistics, Knowledge and Policies

Panel on "Data innovations and experiences to take forward from the crisis"

3rd November 2021, Republic of Korea

Introduction

- The Joint Research Centre is the European Commission's science and knowledge service. It provides evidence-based policy support in a wide range of areas.
- New research line on tourism issues since 2017, with focus on the detailed mapping of spatial and temporal patterns of tourism demand and supply.
- The COVID-19 pandemic increased the demand for new tools and further knowledge generation and dissemination:
 - ✓ Re-open EU website (launched 15 June 2020, still operative)
 - ✓ <u>EU Tourism Dashboard</u> (to be launched by end 2021)
 - ✓ <u>Data collection and studies</u> (on-going and to be launched)
- In collaboration with other EU Commission services (e.g., DG GROW, Eurostat).



Re-open EU

- Provides information to citizens travel restrictions and other measures in relation to the
 COVID-19 pandemicabout in all EU Member States + 4 Schengen associated countries.
- Frequently updated, 24 languages (English + machine translation), and available as web app (https://reopen.europa.eu) and mobile app.

Impact:

- √ 30M+ unique visits (web app)
- √ 2'30" average visit duration (web app)
- √ 2.5M+ mobile app downloads
- ✓ Clear and concrete tool supporting the recovery of tourism













EU Tourism Dashboard

What?

Public and online tool to assemble, publish and offer meaningful visualizations of tourism-relevant indicators, concerning the performance of the **Tourism Ecosystem** in relation to policy objectives: Resilience, Environmental impacts, Digitalisation, to identify issues and support policy action.

How?

Profiling and comparison of EU countries and regions according to the characteristics (indicators) of their tourism activity, based on data collected and harmonized from various sources (conventional and emerging) at the highest possible territorial granularity.

Why?

To promote the green and digital transition of the tourism ecosystem, towards higher resilience and sustainability.

Who?

EU (Council / Commission) initiative with consultation with Member States and relevant international organisations (e.g. UNWTO, OECD, ETC).



