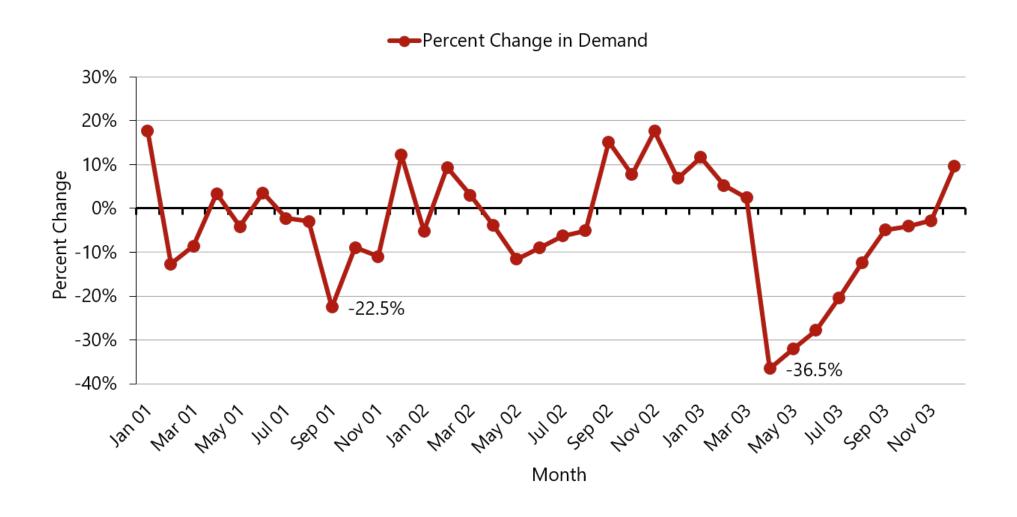


3-5 November, 2021. Seoul, Korea MARIA TERESA SOLIS

Global Forum on Tourism

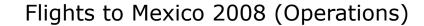
OECD

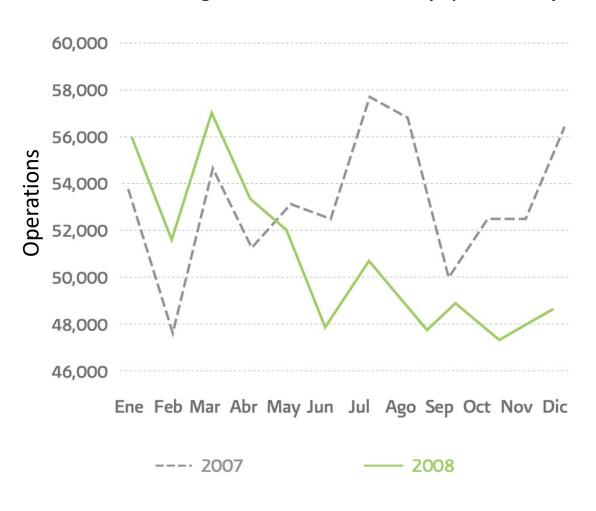
SARs impact on Toronto's lodging industry



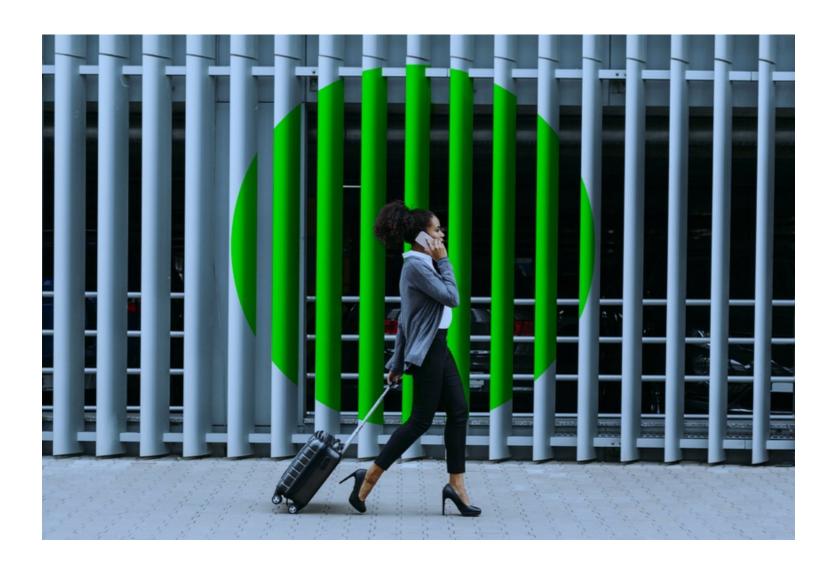
Source: Smith Travel Research

H1N1 impact on travel to Mexico 2008



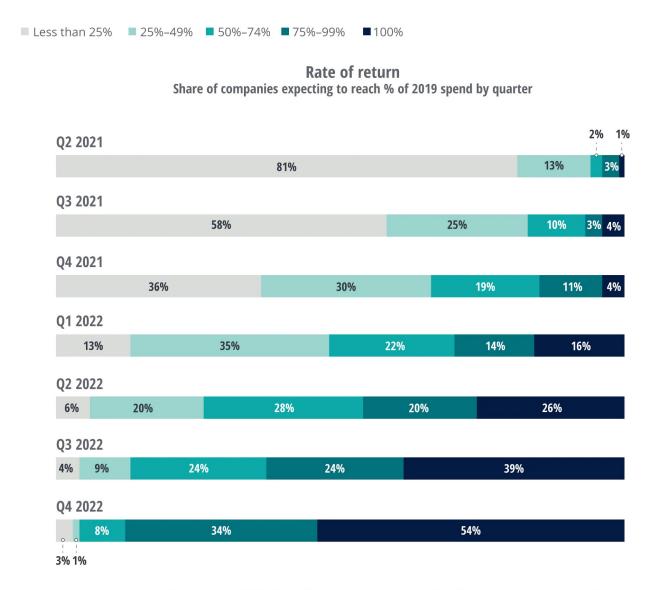


Source: Mexico's Aeronautical Authority. (DGAC) 2008



Deloitte
Corporate
Travel Survey
2021

Companies' expectations on recovery of 2019 travel expenditure by quarter



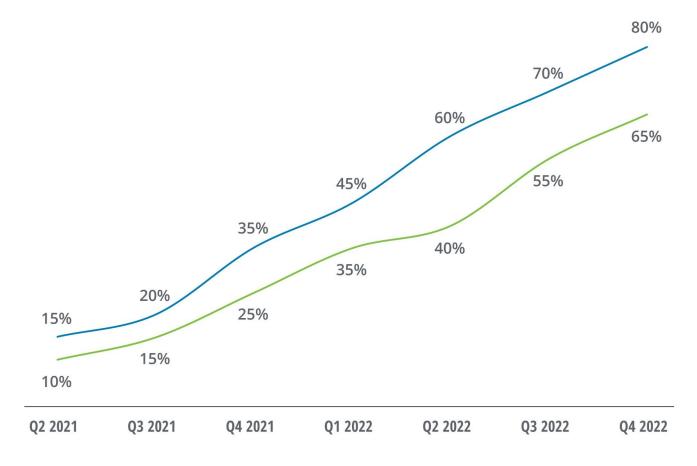
Sources: Deloitte Corporate Travel Survey 2021, N = 139 executives with oversight of business travel spend and strategy; Deloitte analysis.

Corporate travel recovery scenarios



US corporate travel spend as a % of 2019 spend

Deloitte projections by quarter, Q2 2021–Q4 2022



Deloitte Corporate Travel Survey 2021