

Cegid Connections

Retail. Set a new pace

Monaco, Monte-Carlo
June 13 – 14, 2022



Compliance WS10



**Cegid
Connections**

Agenda

01 Cegid Retail Compliance Update

02 The (r)Evolution of Tax Reporting

03 Data Privacy & Data Residency:
What Solutions?

04 Customer Testimonial

05 Q&A



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L'Oréal





Cegid Retail

Compliance Update



Cegid Retail Y2 Compliance*

Algeria (DZ)	Andorra (AD)	Argentina (AR)	Australia (AU)	Austria (AT)	Bahrain (BH)	Belgium (BE)	Bosnia (BA)	Brazil (BR)	Canada (CA)
Chile (CL)	China (CN)	Colombia (CO)	Costa Rica (CR)	Curaçao (CW)	Czech Republic (CZ)	Denmark (DK)	Dominican Republic (DO)	Ecuador (EC)	Egypt (EG)
Finland (FI)	France (FR)	Germany (DE)	Greece (GR)	Guatemala (GT)	Hong Kong (HK)	Hungary (HU)	India (IN)	Indonesia (ID)	Ireland (IE)
Italy (IT)	Japan (JP)	Kazakhstan (KZ)	Kuwait (KW)	Lebanon (LB)	Luxembourg (KZ)	Macau (MO)	Madagascar (MG)	Malaysia (MY)	Maldives (MV)
Mexico (MX)	Monaco (MC)	Morocco (MA)	Netherlands (NL)	New Zealand (NZ)	Norway (NO)	Oman (OM)	Panama (PA)	Peru (PE)	Poland (PL)
Portugal (PT)	Qatar (QA)	Russia (RU)	Saudi Arabia (SA)	Singapore (SG)	Slovakia (SK)	South Africa (ZA)	South Korea (KR)	Spain (ES)	Sweden (SE)
Switzerland (CH)	Taiwan (TW)	Thailand (TH)	Tunisia (TN)	Turkey (TR)	UAE (AE)	United Kingdom (GB)	United States (US)	Vietnam (VN)	
Arabic	Chinese (S)	Chinese (T)	Czech	Dutch	English UK	English US			
French	German	Greek	Hungarian	Italian	Japanese	Korean	Polish		
Portuguese	Romanian	Russian	Slovak	Spanish	Swedish	Thai	Turkish	Vietnamese	



(*) based on Cegid Retail Y2 Front Office On Premise

What is Compliance?

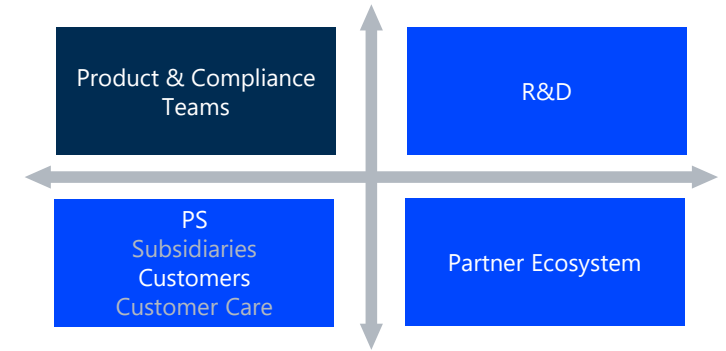
Scope



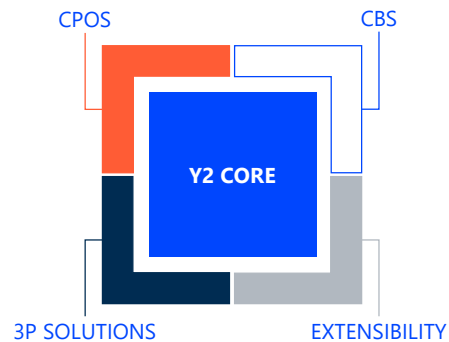
Topics

...	Tax Mgmt.	Best Practices
E-Invoicing	Fiscal Devices	Data Protection
E-Reporting	Translation	...

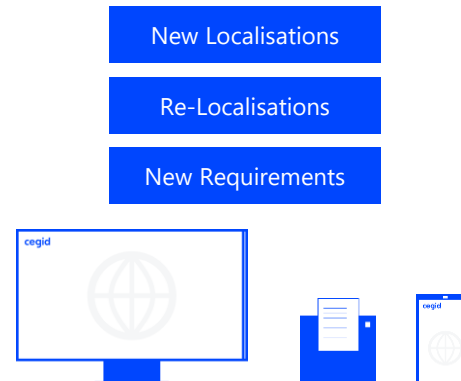
Stakeholders



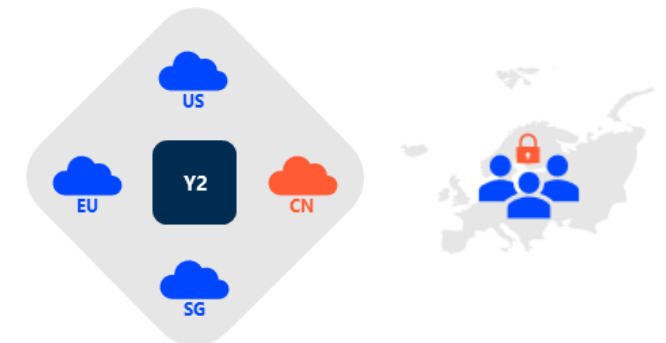
Toolbox



Compliance Projects

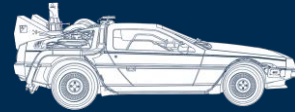


Extended Scope



Localisation Scope

BACK  **TD 2008**



**Tax
Management**

Translation

**Electronic
Invoicing
(LATAM)**

Localisation Scope

Compliance Landscape in 2022

**Tax
Management
+**

Translation

**Electronic
Invoicing
(LATAM)**

**Electronic
Invoicing
(EU, ME, Asia...)**

**Electronic
Reporting**

**Fiscal Device
Integration**

Data Privacy

Data Residency

**Environmental
Sustainability**

**QR Code
Pedimento
Datamatrix
Security
Lottery
Payments
...**

Cegid Retail Y2 Compliance Snapshot



Cegid Orli | Recent Compliance Updates



eInvoice⁽¹⁾



eInvoice⁽²⁾
QR code



Manufacturer's Identification Code
(MID)



Trade of Goods Declaration
TPH
eInvoice B2G - Chorus

⁽¹⁾ **Edicom / Bollo** integration

⁽²⁾ **Edicom** integration

Cegid Retail Y2 | Latest Compliance Updates



Saudi Arabia

Fatoora (phase 1)



Russia

FFD 1.2
Customer data residency⁽¹⁾



Portugal

QR code
ATCUD



Italy

XML 7.0



India

e-Invoicing⁽²⁾
TCS



Argentina

Updated fiscal printer driver



European Union

OSS & Distance selling taxation



France

Non-systematic
printing of receipts

⁽¹⁾ InCountry integration

⁽²⁾ Cygnet integration

Non-Systematic Printing of Sales Receipts

Sales Receipt No. 13

Date: 04/02/2022

Customer: LGW0000209

Salesperson: E0000273

e-mail : draic@testmail.com

Loyalty total: 42 points

Byrdie Bloomfield

Mode	Description	Amount	Currency	Due date
106	EUR Offline Card	420.00	Euro	06/02/2022

Quantity

Recall

Void Line

Abort Transaction

Return

Return (unverified)

Net payable: €420.00

Collected amount: €420.00

Customer balance: €0.00

Loyalty total: 42 points

SHIPPING CART

CUSTOMERS

EUR Cash

EUR Gift Card

EUR Deposit Use

EUR Loyalty Voucher

EUR On Account

Envoi du ticket par e-mail

Destinataire

E-mail 1: draic@testmail.com

E-mail 2:

E-mail temporaire:

Proposer l'envoi par e-mail

Etat envoyé par mail

Modèle: Customer invoice by size

7 8 9 ←

4 5 6 ×

1 2 3

± 0 . ✓





Tax Digitisation

The (r)Evolution of Tax Reporting



Cegid Retail Y2 | Latest Compliance Updates



Saudi Arabia

Fatoorah (phase 2)
Customer data residency⁽¹⁾



Russia

Marking code
for jewellery products



Portugal

QR code / ATCUD
(extended scope)



Egypt

e-Invoicing



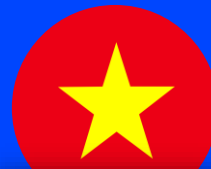
Greece

MyData⁽²⁾



United States

External tax
engine integration



Vietnam

e-Invoicing⁽³⁾



France

Taxation of deposit payments
e-Invoicing
e-Reporting



Spain

Ticket BAI⁽⁴⁾

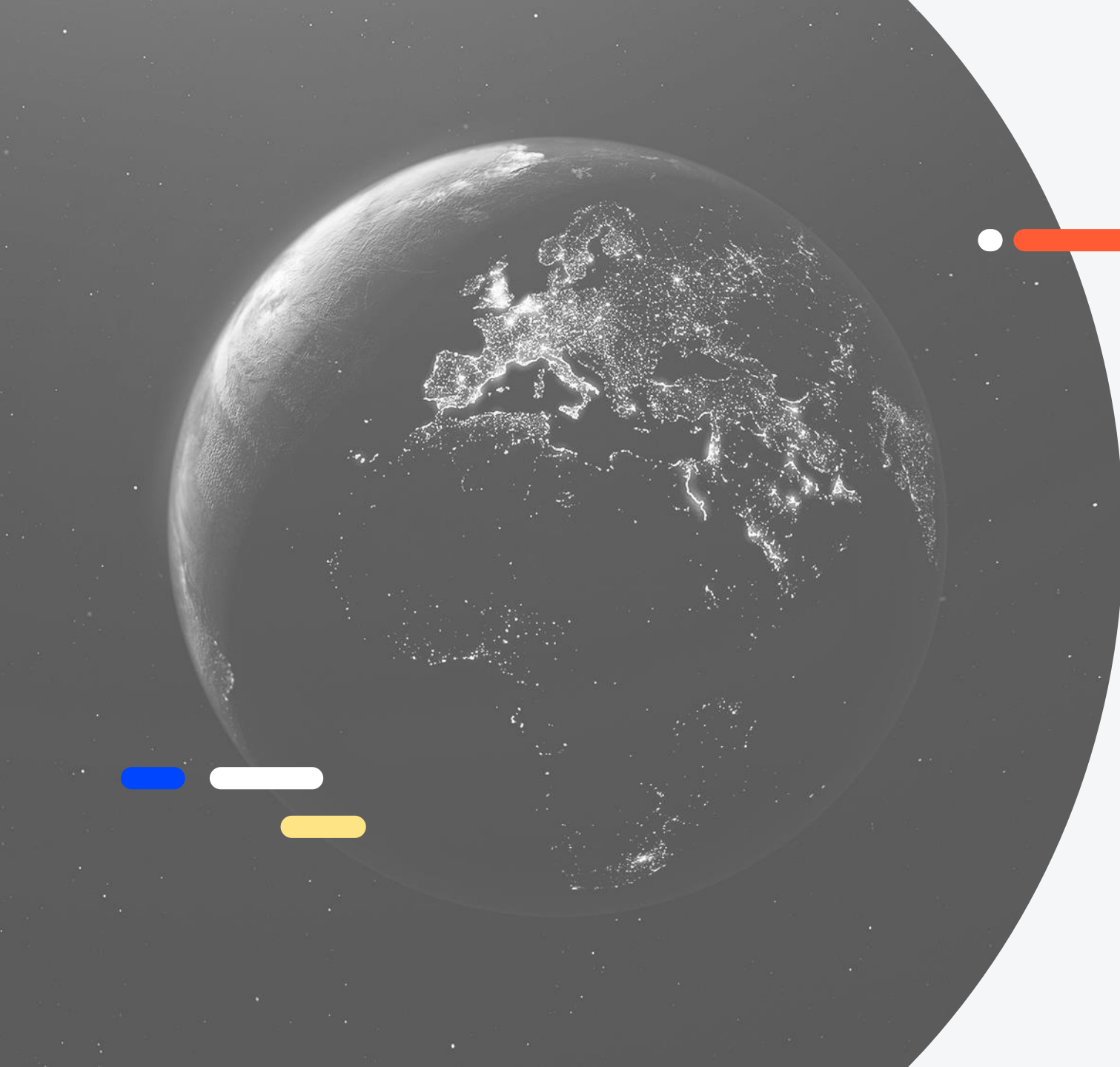


Italy

e-Invoicing
(cross-border B2B) - TBC

Tax Digitisation

- ⁽¹⁾ **InCountry** integration
- ⁽²⁾ **Epsilon Net** integration
- ⁽³⁾ **ThaiSon** integration
- ⁽⁴⁾ **SG Evo** integration



Nearly every major economic region is undergoing some level of tax reform and VAT/GST changes, which will add additional levels of frustration and complexity for businesses.

[...]

There's also a "massive shift toward digitalisation" around the globe, both in products and services sold and in tax administration.

IDC MarketScape, October 2021

(r)Evolution of Tax Reporting

**Traditional
Periodic Tax
Return**



SAF-T
Portugal - Norway



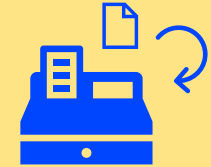
**X-day Invoicing
Requirements**
Spain



**Real-time Invoices
Reporting**
Hungary



E-Invoicing
LATAM - Italy - India



+ INVASIVE

+ DIGITIZED

- Major change over the past 10 years: from self-reporting to real-time reporting
- Insertion of tax authorities into the compliance process
- Requirement for live / near-live transactional data
- ERPs and other billing systems – including POS and cash registers – must be able to send data automatically

(r)Evolution of Tax Reporting

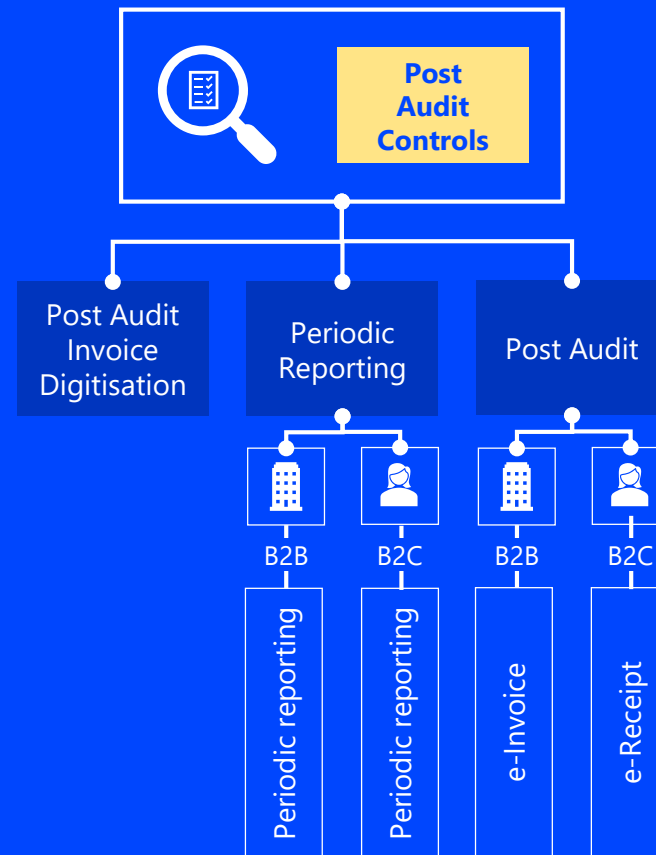
Tax Digitization



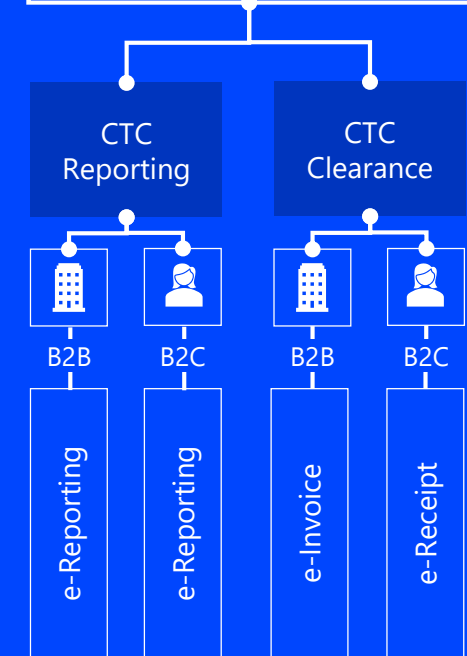
e-Archiving



e-Accounting

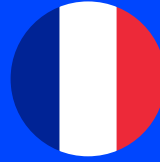


Continuous Transaction Controls



Real-time or Deferred

E-Invoicing & e-Reporting



B2B

B2C

France

Domestic B2B
E-Invoicing

E-Reporting

International

International B2B
E-Reporting



Data Privacy & Data Residency

Challenges & Solutions

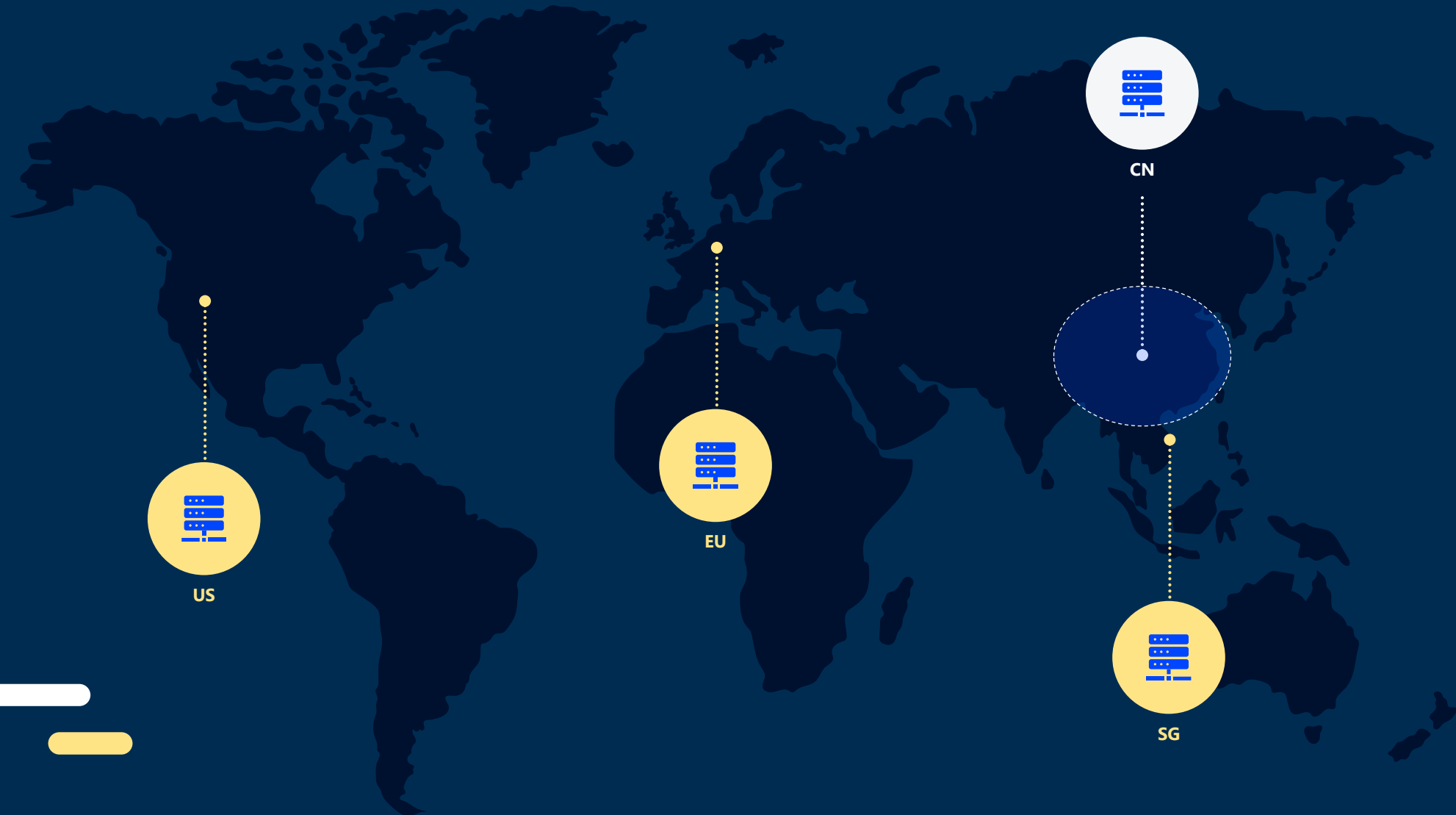


Data Privacy



Data Residency • Use Case

Complying with China's data residency requirements

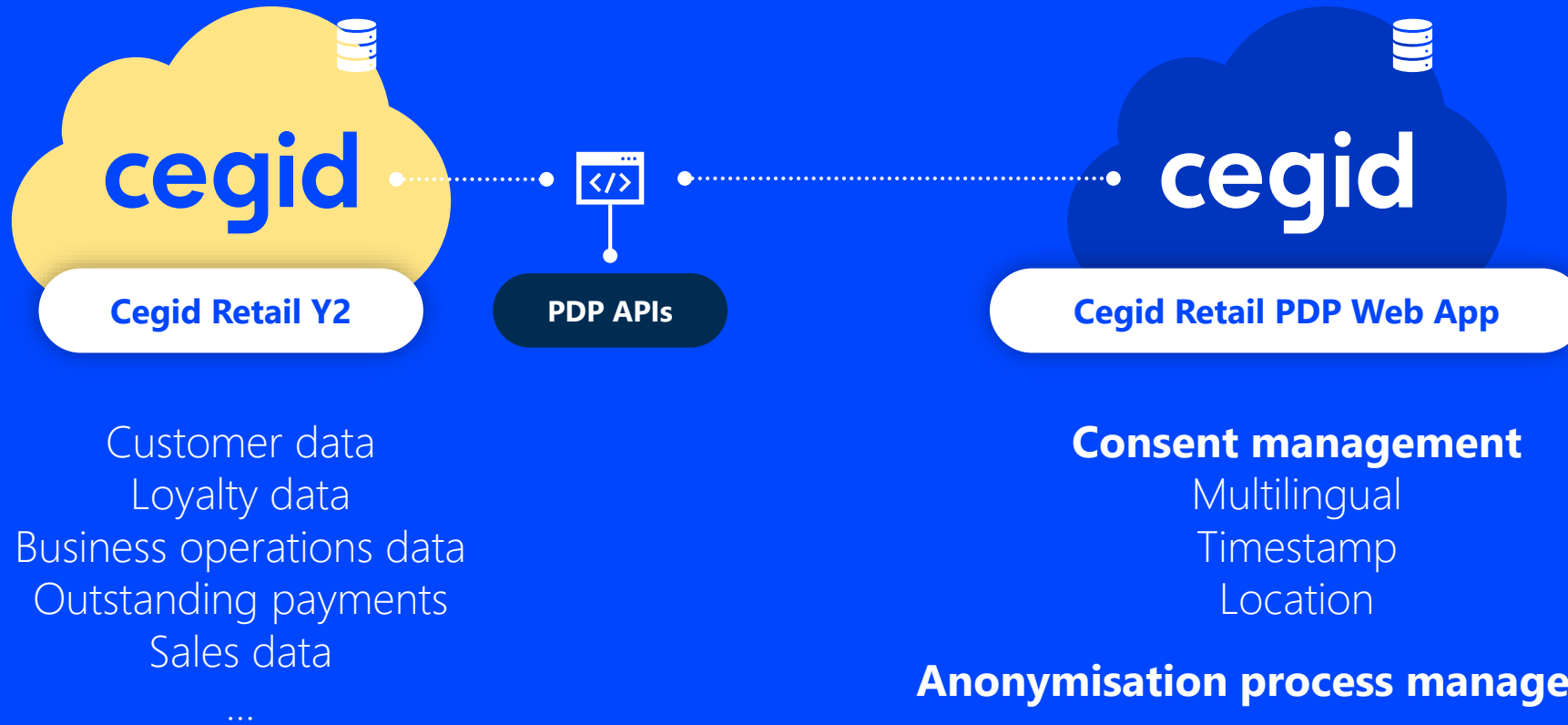


Data Residency • Use Case

Complying with Russia's data residency requirements



Personal Data Protection Web App (PDP)



Personal Data Protection Web App

Overview



← Customer record no. RICA03004

Customer info

Requests

Consents

Consent language :

Language

French

Location :

City *

Lyon

Do you agree on...

Acceptez-vous de recevoir des informations et offres produits de notre part par email?

Collected by Y05 (A03 ASSOCIATE) at Lyon on 5/27/22, 5:30 PM

Acceptez-vous de recevoir des informations et offres produits de notre part par SMS ?

Collected by Y05 (A03 ASSOCIATE) at Lyon on 5/27/22, 5:30 PM

Acceptez-vous de recevoir des informations et offres produits de notre part par WhatsApp?

Collected by Y05 (A03 ASSOCIATE) at Lyon on 5/27/22, 5:30 PM

Acceptez-vous de recevoir notre newsletter trimestrielle par email?

Collected by Y05 (A03 ASSOCIATE) at Lyon on 5/27/22, 5:30 PM



🔍 Search

Request information

Status	Request type
Awaiting validation	Anonymization
Creation date	Creator
May 27, 2022	Y05
Last change	Last modifier
May 27, 2022	Y05

Customer information

Language
French

E-mail
ramasson@testmail.com

Request sent

Demande de suppression de mes donnees personnelles

A03 ASSOCIATE • Today at 17:31

Request waiting approval

CANCEL REQUEST

BACK TO THE LIST

VALIDATE

Search

Customer requests

Setup

Consents

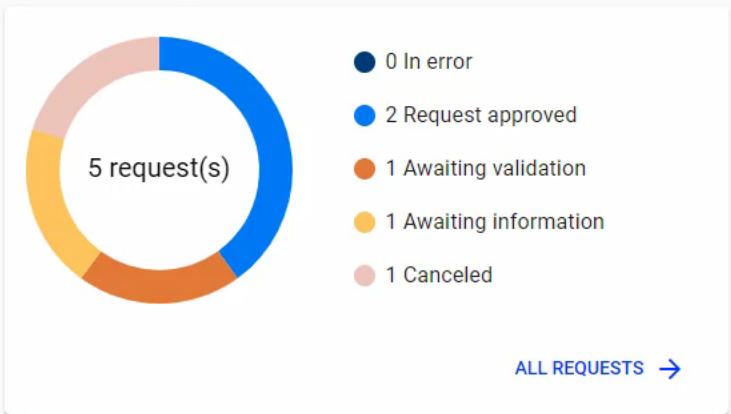
Consent groups

Display

Country

Roles

Customer requests



Awaiting validation



1

[VIEW →](#)

Awaiting information



1

[VIEW →](#)

Search

Customer requests

Setup

Consents

Consent groups

Display

Country

Roles

Creation date
May 27, 2022

Creator
Y05

Last change
May 27, 2022

Last modifier
Z20

Customer information

Language
French

E-mail
ramasson@testmail.com

Request sent

Demande de suppression de mes donnees personnelles

A03 ASSOCIATE • Today at 17:31

Request for additional information

Cher monsieur, Nous avons bien reçu votre demande. Afin de vérifier votre identité et satisfaire à votre demande, nous vous remercions de bien vouloir...

SAMUEL • Today at 17:37

Information

Info reçue du client: Y

SAMUEL • Today at 17:38

Request approved

SAMUEL • Today at 17:40



Request validated

[BACK TO THE LIST](#)

[VALIDATE](#)

[illegible]



LIST OF CUSTOMERS

STANDARDS [ADDITIONS](#) USER-DEFINED TABLES USER-DEFINED FIELDS ADVANCED

Type of customer	<input type="text"/>	Employee	<input type="text"/>	Brand name	<input type="text"/>	<input checked="" type="checkbox"/> Closed
Pricing	<<all>>	Business area	<<none>>	Nationality	<<all>>	<input checked="" type="checkbox"/> Ch. address.
EDI code	<input type="text"/>	Activity sector	<<none>>	Type	CLI;	<input type="checkbox"/> Fictitious third-party
Loyalty campaign	<<none>>	Loyalty program	<input type="text"/>			<input type="checkbox"/> Formatting address

Filters

ID Code	Title	Last name	First name	Zip code	City	Phone	E-mail addressE-mail address
→ RICA03004		*****	*****	*****	*****		*****@*****

Quantity	Recall		
Void Line	Abort Transaction		
Return	Return (unverified)		
			
			
7	8	9	←
4	5	6	×
1	2	3	✓
±	0	.	



Customer Testimonial

L'Oréal | Nicolas Koller, Global Retail Domain Manager



Q&A



**Cegid
Connections**



THANK
YOU