



MAJOR CASE MANAGEMENT CASE STUDY PART 2

CONTEXT:

As a result of your investigation of Art Centre Export Ltd. (ACEL) to date, it was determined that the 13 audit cases are related and a project to investigate them was established and assigned to you. The name of the project is **“PROJECT ARTIFACTS”**.

PERSONNEL INFORMATION:

As this project is deemed a major case, it will be investigated using a team approach. Therefore, you need to build the team to conduct this case. You are being provided with a listing of 8 investigators who are currently available that you can select from to fill the positions of major case manager, primary investigator and file coordinator. Please refer to the Corada Revenue Services Personnel Overview document for the personnel profiles of the investigators.

FOR YOUR ACTION:

In your breakout group(s):

- **DETERMINE** the following:
 - Group 1 – Using the list of personnel available, identify who you would select to be the Major Case Manager for Project Artifacts. Be prepared to explain why you made the selection you did.
 - Group 2 - Using the list of personnel available, identify who you would select to be the Primary Investigator for Project Artifacts. Be prepared to explain why you made the selection you did.
 - Group 3 - Using the list of personnel available, identify who you would select to be the File Coordinator for Project Artifacts. Be prepared to explain why you made the selection you did.
 - Group 4 – Identify at least 2 specialized or additional roles that will be needed to effectively conduct this case. Be prepared to explain why these roles are needed and whether the role is a full time role or a part time role. If you have time, you can use the list of personnel available to determine who you would assign to these roles.
- **DESIGNATE** a presenter who will provide a presentation to the class outlining your groups findings.

HANDOUTS:

- Corada Revenue Services Personnel Overview
- Corada Revenue Services VAT Overview
- MCM Case Study Preparation