Cash Registers

TYPES, RISKS & CHALLENGES

Different types of cash registers, challenges, problems, fraud types

Practical Exercise

- 1. When conducting audits or investigations, what different types of cash registers do you encounter?
- 2. What problems, challenges, types of fraudulent activities do you recognize / experience from the use of the different types of cash registers in your country?
- 3. Have you or your country experienced electronic sales suppression through the use of certain types of cash registers?

Different types of cash registers

Open cash register / open cash box

Electronic cash register

PC cash register system / proprietary cash register system

Open cash register







Open cash register

- Cash register without technical elements
- Cash receipts are stored in a cashbox, drawer or shoe box
- Turnovers are determined retroactively on the basis of cash holdings – means by counting the cash money
- Even the wallet of the businessman can be an open cash register

Electronic cash register





Electronic cash register

Cash register system with a mechanical / electronical recording of the business transactions

Data storage on the device – new versions with data export option

Amount of daily turnover on a daily receipt = printout

PC cash register system



PC cash register system

- Modern cash register systems store every single transaction in a data collection log - even program changes with date/time/user...information
- Based on a standard operating system (e.g. Windows or Linux)
- > They work much like an normal computer

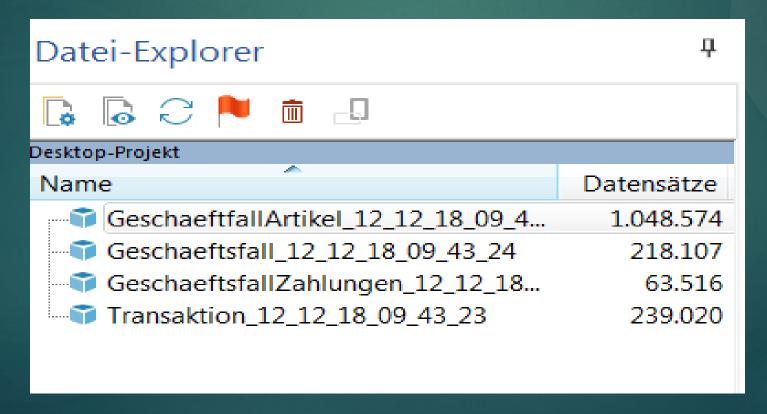
- Data storage based on idea of multiple database structures
- All data stored in various different databases
- Journal, Articles, Users, Clients,...anything is possible
- challenge is to understand the structure

<u>Electronic Cash Register and PC</u> <u>Cash Register – Data system</u>

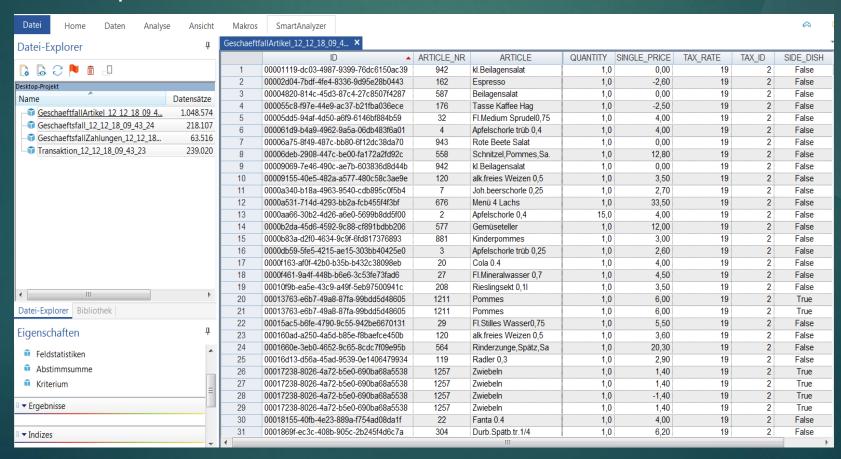
- Essential for understanding "database description" = explanation of each field and content
- Databases initially have to be linked to each other

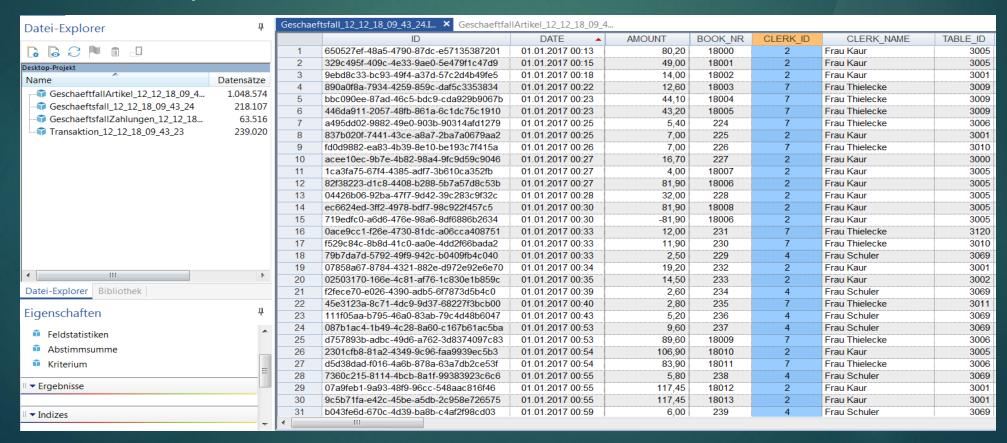
Finally the result is the complete overview with investigation possibility

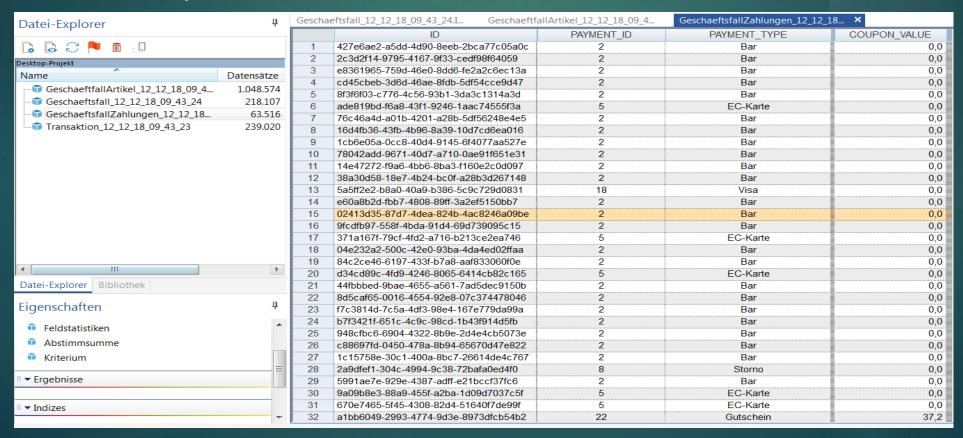
Example of data base structure – different datasets



<u>Electronic Cash Register and PC</u> <u>Cash Register – Data system</u>







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<u>Electronic Cash Register and PC</u> <u>Cash Register – Data system</u>

- Finally it is essentiell to understand the different sets
- Prepare them to be able to link
- Ability to explore the dataset
- Focus on what would you like to check
- Unnecessary data should be ignored but not deleted! maybe it is helpful in future checks

Other cash registers Practical Exercise

- What other cash registers do you know?
 - Coffee machine?
 - Car washing machines?
 - 0
- Please explain why they are in your opinion also regarded as cash registers! Inclass Discussion

Manipulations are basically possible within all cash register systems

Reversal / Cancellation functions (single reversal / final reversal / master reversal)

- The cancel key cancels incorrect entries
- Can be abused to reduce actual turnovers
- Can be suppressed cancellation is not visible on the daily receipt
- Especially the master reversal (often only used by the owner after the daily closing of the business)

Reversal / Cancellation functions

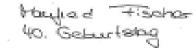
- Extract of journal datas
- Extract shows the last sales entry on 29.12.2013 at 01:32 a.m.
- Turnover of 1.214,26 € (various meals and drinks)
- > The sales were reversed at the end of the process
- Reversed sales are not included in the daily receipt

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Training user generates turnover

- > Almost every cash register has a training function
- Normally used to train new operators
- Normal sales/revenues/turnovers can be disguised as training sale
- Not visible on a daily receipt

- Invoice of a birthday party on 29.01.2011
- Time of bill creation: 11:43 a.m.
- > Total sales of 1.739,00 €
- Operator number 8



74ischenrechnung

10 x 15,20	Florida Gala	
2 x 5 50	Flasche Sekt	152,00
Fil.Grangersaft	1,01	22.00
3 x 2,20		11,00
#301° 6 x 1,80	Apfelsaft 0.25	6,50
#271	Apfelschorle 0.25	10,80
2 x 2,80 w272	Wofelscharle 0.4	5.50
39 x 2,60 Fl.Mineralwass		
#315	ADT U. F	101,40
7 x 2,80	W-1	
#308 3 x , ° 00	Cola 0.4	19,60
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9485 2 x 3,00		9,00
#263	Radler 0.5	6,00
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FI. Munzinger t #431 3 x 14,80 FI. Hinger #430 7 x 13,20 FI. Sutedel tr. #421 1 x 13,20 FI. Sutedel #420 4 x 3,00	1,01 1,01 1,01	44,40
FI. Munzinger t #431 3 x 14,80 FI. H- inger #430 7 x 13,20 FI. Suitedel tr. #421 1 x 13,20 FI. Suitedel #420 #420 #4 x 3,00 #244	1,01	64, 40 92, 40
FI. Munzinger t #431 3 x 14,80 FI. Hinger #430 7 x 13,20 FI. Sutedel tr. #421 1 x 13,20 FI. Sutedel #420 4 x 3,00	1,01 1,01 1,01 Kinderponnes	64,40 92,40 13,20
FI. Munzinger t #431 3 x 14,80 FI. Minger #430 7 x 13,20 FI. Sutedel tr. #421 1 x 13,20 FI. Sutedel #420 4 x 3,00 #244 6 x 2,20 Cassuccino M.s #324	1,01 1,01 1,01 Kinderponnes	64,40 92,40 13,20
FI. Munzinger t #431 3 x 14,80 FI. H- inger #430 7 x 13,20 FI. Sutedel tr. #421 1 x 13,20 FI. Sutedel #420 4 x 3,00 #214 6 x 2,20 Cassuccino M.s #324 #35 x 1,90 #321	1,01 1,01 1,01 Kinderponnes chaum	44,40 92,40 13,20 12,00 13,20
FI. Munzinger t #431 3 x 14,80 FI. h inger #430 7 x 13,20 FI. Suitedel tr. #421 1 x 13,20 FI. Suitedel #420 4 x 3,00 #244 5 x 2,20 Cassuccino M.s #324 35 x 1,90 #321 2 x 3,20	1,01 1,01 1,01 Kinderponnes chaum	44,40 52,40 13,20 12,00 13,20 68,50
FI. Munzinger t #431 3 x 14,80 FI. H- inger #430 7 x 13,20 FI. Suitedel tr. #421 1 x 13,20 FI. Suitedel #420 4 x 3,00 #244 6 x 2,20 Capouttino M.s #324 35 x 1,90 #321 2 x 3,20 #328 11 x 1,90	1,01 1,01 1,01 Kinderponnes chaum	44,40 52,40 13,20 12,00 13,20 68,50
FI. Munzinger ti #431 3 x 14,80 FI. H- inger #430 7 x 13,20 FI. Suitedel tr. #421 1 x 13,20 FI. Suitedel #420 4 x 3,00 #244 6 x 2,20 Cassuctino M.s #324 35 x 1,90 #321 2 x 3,20 #328 #11 x 1,50 #327	1,01 1,01 1,01 Kinderponnes chaum	44,40 52,40 13,20 12,00 13,20 68,50
FI. Municinger to 8431 3 x 14,80 FI. Hy-ringer 9430 7 x 13,20 FI. Suitedel tr. 8421 1 x 13,20 FI. Suitedel 9420 4 x 3,00 9244 6 x 2,20 Capoutcino M.s 9324 35 k 1,90 9321 2 x 3,20 9328 11 x 1,90 9327 1 x 40,00 9385	1,01 1,01 1,01 Kinderponnes chaum Tasse Kaffee doppelter Espresso	44,40 52,40 13,20 12,00 13,20 66,50 6,40
FI. Munzinger t #481 3 x 14,80 FI. H- inger #430 7 x 13,20 FI. Sattedel tr. #421 1 x 13,20 FI. Sattedel #420 4 x 3,00 #214 6 x 2,20 Cassuccino M.s #324 35 k 1,90 #327 2 x 3,20 #328 11 x 1,90 #327 1 x 40,00	1,01 1,01 1,01 Kinderponnes chaum Tasse Kaffee doppelter Espresso Espresso	13,20 12,00 13,20 13,20 66,50 6,40 20,90

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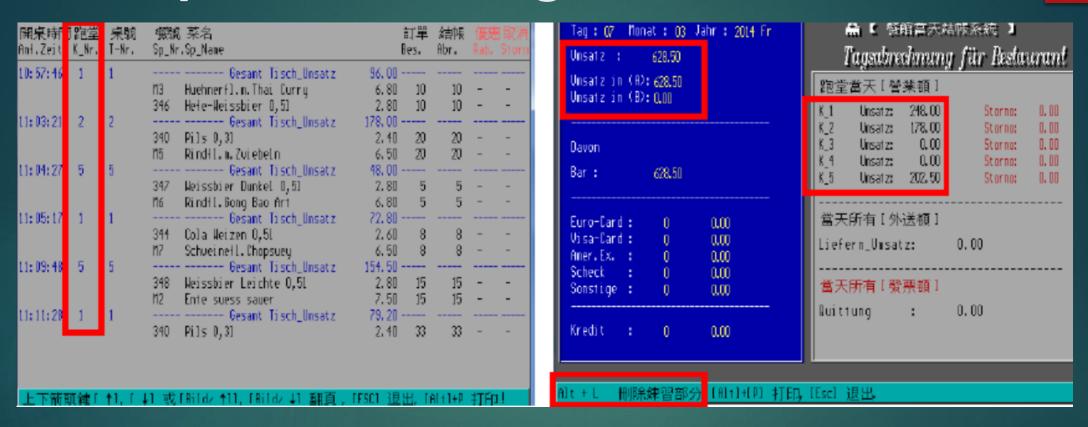
1 739,00

- Daily receipt 29.01.2011
- Including sales/turnovers from4:39 a.m. till 11:23 a.m.
- Total sales of 1.695,20 €
- !!! Daily turnover is lower than the turnover of the previous bill !!!

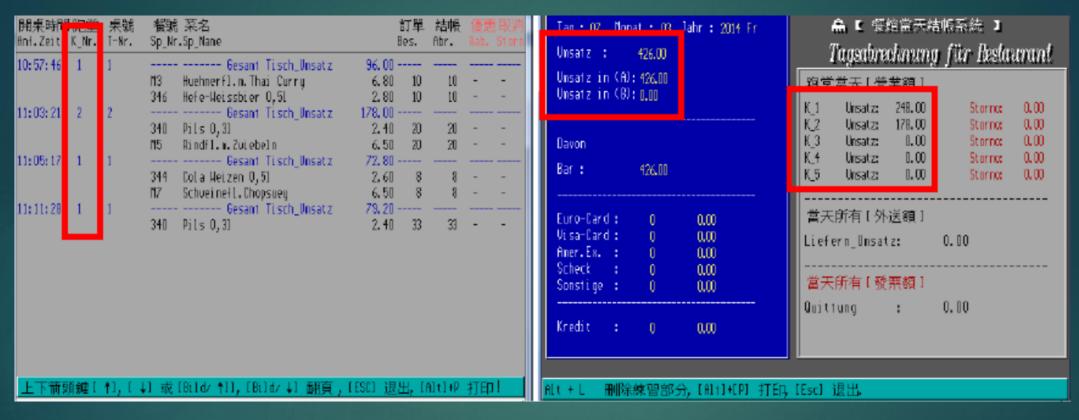
Paralle Bardina	29.01.11 19:39
Erste Buchuns	
Letzte Bothurs	29.00.11 20:23
Grand Total	
Strand of	
Bonciin I er	14
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11 010000 1 101011 2	
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Raidvasholibe Rechir,	2 110.50
Kannekturen	20 56.48
Steuern	
Unsetz 10% exkl.	1 424,54
MuSt 19A	230,86
Besetz inkl.	1 885,30
F Intenzylege	
Finanzwese	
	1 588,49
Bar	1 588,48 1 584,48
Ber Uncetz Grutts	
Ber Uncetz Grutts	
Bar Uncate Brutto Spil	
Ber Uncertz Brutto Su/II	1 584,48
Ber Uncetz Brutto Sall Et-Cash Unsetz Brutto	1 504,48
Ber Uncetz Brutto Sell ED-Cach Uncetz Brutto Sell	1 504,48
Ber Uncetz Brutto Soff ED-Cach Uncetz Brutto Soff	1 504,48
Ber Unmetr Brutto Soff ED-Cash Unmetr Srutto Soff	1 504,48 118,08 118,08
Ber Unmetr Brutto Soff ED-Cash Unmetr Brutto Soff Behrungen	1 584,48 118,88 118,88
Ber Unmetr Brutto Sull ED-Coch Unmetr Brutto Sull Behrungen Dura Ber Sura Under Kreditherten	1 504,48 118,08 118,08
Ber Uncetz Brutto Sull ED-Coch Uncetz Brutto Sull Mahrungen Gura Ber Gura Unber Kreditherten	1 584,48 118,88 118,88
Ber Unmetr Brutto Sull ED-Coch Unmetr Brutto Sull Behrungen Dura Ber Sura Under Kreditherten	1 584,48 118,88 118,88



- Selection of Modus (normal or training)
- Selection of operator
- Operator number 5 works in training mode



- All operators work on normal mode
- Operator Number 1, 2 and 5 generate sales
- ➤ Total turnover amounts to 628,50 €



- Operator Number 5 work on training mode
- Operator Number 1, 2 and 5 generate sales
- > Total turnover amounts to 426,00 € sales of Operator number 5 are declared

Manipulation programs – Manipulation software

,Zapper'

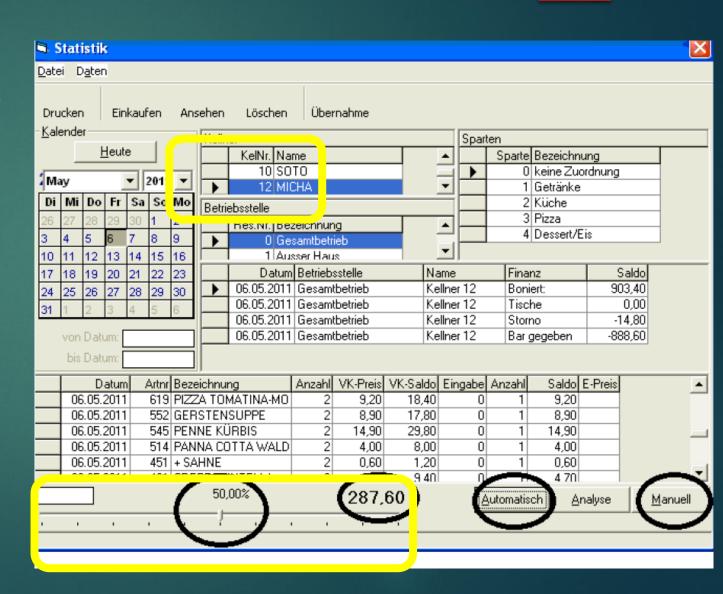
External Manipulation software that subsequently changes/zap sales data of the cash register – e.g. 10/20/30/40% of turnover is zapped

,Phantomware

Already included/embedded manipulation program that replaces higher-priced items with lower-priced items

Manipulation programs – Zapper

- Turnover of a waiter selected
- Amount of sales reduction can be selected individually
- ➤ Turnover reduced by 287,60 €



....further simple manipulation possibilities..

- The entry of the turnover in the cash register is omitted
- Use of an equal second cash register its turnover is not declared
- Manipulation of the whole data of a electronic cash register by using a computer – deleting/changing/manipulation of data sets

Challenges

- Detecting Manipulations
- Large amount of data
- **>** ...

Practical Exercise ML

Discuss within your group (15 min)!

- What other challenges related to Money Laundring of the usage of different types of cash registers can you find/imagine/ you are faced with?
- How can you use electronic cash registers for ML purposes?