## Consumer Policy Ministerial Meeting

Consumers at the centre of the digital and green transitions



"In Mexico, many women rely on unregulated departmental store cards for credit access, leaving them vulnerable to unclear terms, hidden fees, and exorbitant interest rates. For example, a Mexican woman's modest USD 30 debt quickly escalated to USD 1 000 due to excessive charges, affecting her credit for years. This financial vulnerability, particularly among women, underscores the need for stricter regulations. 'Tec-Check', supported by Consumers International, advocates for stronger consumer protections to address and expose these systemic issues."

Tec-Check, Mexico's first online consumer association, has defended hundreds of consumers against digital economy providers. It offers a platform that empowers consumers to collectively expose unfair practices and assert their rights.

