

Press release

Healthcare Week Luxembourg (HWL) hosts Shared Patient Experience (SPX) colloquium in October 2025

Luxembourg, 20 June 2025. – The third edition of Healthcare Week Luxembourg (HWL) will host the sixth Shared Patient Experience (SPX) colloquium on 7 and 8 October 2025.

HWL 2025 will assemble professionals from healthcare, research, education and technology as well as representatives from governments, ministries, professional and social institutions to explore the transformative impact of Artificial Intelligence (AI) in healthcare. HWL 2025 will serve as a platform for experts to engage in discussions looking at the future of healthcare, the impact of AI and practical strategies and solutions to cope with it. Attendees will have the chance to explore over a hundred exhibits from a wide array of specializations and will participate in the HWL awards for innovation in four categories: Managerial Innovation, Medical Innovation, Start-ups in Europe and Start-ups in Luxembourg. HWL is organised by the Federation of Luxembourg Hospitals (FHL) in partnership with the French event agency Quinze Mai.

The SPX International Colloquium will convene global experts to discuss the latest advancements in patient experience. It will be hosted by HWL at Luxexpo The Box and is supported by FHL, Hôpitaux Robert Schuman, Rehazenter Luxembourg, and Business Events Luxembourg.

SPX is an international non-profit organization dedicated to analysing and improving the patient experience and its importance in research, education, practice and strategic direction of healthcare. This year's colloquium marks the second occasion that SPX will hold its major annual gathering and conference in Luxembourg. The conference is preceded by an SPX workshop at Hôpitaux Robert Schuman and Rehazenter Luxembourg on 6 October 2025.

“The necessity to oversee healthcare expenditures has resulted in shorter hospital stays and an emphasis on services such as convalescence, rehabilitation, home care, and the merging of health and social services”, stated SPX President So Yung Straga. “Patient services have expanded significantly, assuming roles that were once confined to hospitals. Mental health, which has traditionally been treated separately from physical health, now presents considerable challenges that demand innovative solutions. Furthermore, the digital transformation has accelerated the development of non-presential care models. Integrating patient experience across all these models is essential to ensure comprehensive and patient-focused care.”

“The patient experience at the heart of all care”, remarked FHL President Philippe Turk. “Every advancement in medicine and technology ultimately aims to enhance the patient's experience and improve the health system's ability to care for patients. While HWL's mission is to concentrate on the strategic themes and issues that influence and reshape the healthcare sector, our conference has become a global forum for discussing the significant effects that new technologies have on research, education, professional training, and practice within the healthcare sector. HWL and SPX are ideal and complementary partners to unite their efforts and promote dialogue among their international teams, participants and audiences.”

For more information: <https://www.hwl.lu/hwl25> and <https://spexperience.org/en/>

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About Fédération des hôpitaux luxembourgeois (FHL)

Established in 1948 and officially recognised as an association in 1965, the Fédération des hôpitaux luxembourgeois (FHL) encompasses all hospitals in Luxembourg, employing approximately 9,000 people and hosting over 1,000 specialised doctors. It contributes to the continuous improvement of the national health system prioritising patient welfare and fostering collaboration and synergy among hospitals and other stakeholders to ensure patients are given the most appropriate care. As a representative body, the FHL defends the interests of its members and healthcare professionals at large while also promoting various forms of innovation and advancement within hospitals. It is also tasked with advising and informing policymakers on the vision and development of Luxembourg's hospitals and its health sector.

About Quinze Mai (QM)

Quinze Mai is the result of a merger of two event agencies: PG Organisation, which has been designing trade and consumer shows for over 40 years, and Eventime, a leading platform for the organisation of conferences and seminars. This fusion of expertise enables Quinze Mai to offer tailor-made events. As a partner of numerous skilled societies, associations, and federations, it has organised over 300 conferences, trade fairs and symposia, across more than 30 fields. Aware of the economic stakes and regulatory constraints of these events, Quinze Mai's teams possess the specific sector know-how, from fundraising and content to digital platforms for abstract submissions and participant management. Quinze Mai strives to innovate and respond to its partners' daily challenges.

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<https://spexperience.org>